

Issue Severity:	Products Affected:
<input type="checkbox"/> High: Act immediately	<ul style="list-style-type: none">• ICP-MAP5000 Control Panel
<input type="checkbox"/> Medium: Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.	<ul style="list-style-type: none">• IUI-MAP0001 Control Center• IPP-MAP0005 Power Supply• ICP-MAP0007 DE Module
<input checked="" type="checkbox"/> Low: Advisory	<ul style="list-style-type: none">• ICP-MAP0010 LSNi Gateway

1.0 Issue

1.1 MAP Control Panel

The MAC address for all MAP control panels should be unique. Due to a manufacturing error that occurred between 16-August-2010 and 10-November-2010, some control panel MAC addresses were duplicated.

1.2 PID (Product Identification) Number for all MAP Products

The PID values for all MAP products should be unique. Due to a manufacturing error, some PID values assigned to MAP products were assigned incorrectly.

1.3 Results of this Issue

If two MAP control panels on the same network and subnet share the same MAC address or PID value, the control panels might not function correctly. It might also be impossible to establish an RPS connection to an affected MAP control panel.

If two MAP peripheral bus devices connected to the same MAP control panel share the same PID, those devices will not initialize and function correctly.

2.0 Resolution

Bosch Security Systems, Inc. has resolved this manufacturing issue.

To fix a problem caused by this issue, ensure that MAP control panels with identical MAC addresses do not share a network or subnet. The MAP control panel's MAC address is identified on a label on the back of the control panel.

If you identify unexpected missing devices during system installation, those devices might be affected by duplicate PID values. Replace the affected devices.

